The Role of Private Security in Managing the Night-Time Economy: The Successes and Challenges for Cairns City.

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Community-Based Participatory Research Model

- Identify Suitable Community Leaders
  - Ability to Actively Participate
  - Partners with Suitable Skills & Knowledge
    - Social, Financial & Human Resources
    - Relevant Community Networks
      - Shared Values, Norms & Vision
      - Identify Previous Failed Attempts
      - Sense of Community Identity
        - Understanding of Community History
        - Ability to Analyse Success & Failures
          - Partnership Power & Ability to Facilitate Change

Critical Incidents

- Two police officers were ‘turned on’ by a large group of males when attempting to break up a fight between two males, just after 5am close on a Saturday morning in the CBD.
- Street-based security (x 4) and nearby venue security (x 2) intervened to assist the officers.
- Both officers were hospitalised, although not critical.
- Security detained the offenders until other police arrived.
- Senior police stated that without security intervention, the situation had the potential to be very serious for the officers.
Why did it happen?

Renegade Licensed Venue Security

- They were ‘in house’ security, not supplied by a security firm.
- They are not part of the Council/Security MOU.
- They do not attend strategic and operational planning meetings.
- They do not attend training workshops with JCU.
- They are ‘outsiders’ who want to stay outside the crime prevention framework.
Engagement Means Accountability

- Twenty-three licensed venues (out of 26) are supplied security personnel by one major security firm.
- One of the ‘in-house’ venues hires in extra staff from the security firm if need be.
- The other two sit outside the CP framework and only engage with police and licensing.
- Owners have refused to engage with the CP network.
Coordinating Security

• Operational training workshops for streamlining processes and protocols for all security in the CP network,

• Responding to critical incidents – *The Funnel Effect* of reporting, calling for an ambulance (cheat card), two-way radio protocols, defining roles and responsibilities, teamwork, the ‘us’ and ‘them’ attitude, dealing with the public and professionalism, coordinated handovers.
The Funnel Effect

- Incident Reported to Supervisor
- Supervisor makes decision whether to call and makes call
- Camera Operator records incident
- Decisions then only go through one person and reduces the margin for error.
Teamwork – cogs in a wheel

Crime Prevention in the CBD of Cairns

Street Security
CCTV Ops
Venue Security
Drug & Alcohol Service
Fire & Rescue
Police
Liquor Licensing
Youth Service
Taxi Service
Ambulance
Bus Service
Homeless Service
Liquor Licensing
Taxi Service
Bus Service

Coordinated Banning

- Liquor Accord patron banning,
- Magistrate/Police banning,
- Cooperation between police and all security to tighten both processes and ban serial trouble-makers and those guilty of serious offences,
- Security assisting police to identify serial and serious offenders.
Renegade Venues?

What can be done???

- Not a lot ... but
- Pressure from OLGR to join liquor accord,
- Feeling of isolation from the other venues,
- Engage with ‘in-house’ security managers and make them an offer to join training workshops,
- Keep chipping away ...
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